

Training Packages

Assisting and helping our clients has been essential to our growth. Our support and training services offer the highest level of client service. Combined with the extensive knowledge of our diversely skilled team, this enables us to give our clients the best training for our solutions. By offering our clients different degrees of training we can appeal to a number of different sized organisations.

Through our extensive training programme, we have a number of options for training our clients and their staff to use our interactive products and services. With our eMarketing and PhewCMS services we offer different levels of training. If required, we offer a comprehensive and tailored training package with qualified trainers. Online manuals are available for our other products and services. Please contact us for more information.

The training can be delivered on or off site and ensures users obtain the fastest implementation time for new projects.

PhewCMS

- PhewCMS Editor training (Half Day)
- PhewCMS Manager training (Half Day)
- PhewCMS Designer training (Half Day)
- PhewCMS Module training (To spec)
- PhewCMS Upgrade refresher (Half Day)

eMarketing

- eMarketing Basic Editor training (Half Day)
- eSurveys training (Half Day)
- eMarketing Full system training (Full Day)
- eMarketing Upgrade refresher course (Half Day)
- eMarketing training (Full Day)

Manuals:

We have a clear policy on our manuals simply that they are provided free of charge online for all clients, trained and not trained as interactive PDF documents. The manual is available for each service we offer. The simple to follow and detailed manuals include a quick reference section and glossary of terms.

Our Trainers

We like our clients to be trained by the best, consequently our trainers have the following qualifications:

- Microsoft Office Specialist (MOS) & MMI (MOS Master Instructor)
- Institute of Training (Trainer Assessment Profile (Tap) certification)
- Phew Training specialist certification

What next

For more information on how Phew can help your organization or clients communicate more effectively using the internet, please contact our sales department on +44 (0)845 1259070 or email us at sales@phewdesign.com.